



Facility Policies and Public Program Rules

Updated November 2023

Facility Policies

To ensure a safe, enjoyable experience for everyone participating in our programs, we have the following facility policies in place:

- Children must be supervised while in the building.
- No littering or vandalizing the facility.
- Participants and spectators must exhibit appropriate behavior and language. We do not tolerate abuse, discrimination, harassment, fighting or unsportsmanlike conduct.
- Valuables should remain in a **locked** vehicle. We are not responsible for lost or stolen items.
- No standing on chairs/benches or sitting on the lobby bar.

The following activities/items are not allowed in the building:

- Off-ice stickhandling/shooting, except in the designated shooting area
- Running or horseplay
- Smoking, vaping, chewing tobacco, etc.
- Glass containers
- Skateboards, roller skates, roller blades or bicycles
- Dogs (service dogs are the exception)
- Anything that may require extra cleaning if dropped – glitter, popcorn, sunflower seeds, etc.

We reserve the right to remove and/or ban anyone from the facility for violating these policies.

Everyone entering the building assumes all inherent risks associated with attending or participating in Glacier Ice Rink activities.

On-Ice General Rules

- No one is allowed on the rink until the Zamboni is off the ice and the doors are closed.
- Children under the age of 12 must have a parent or guardian in the building who is responsible for their child's behavior. Children ages 5 and younger may not be left unattended unless participating in an on-ice class.
- On-ice accidents or incidents should be reported to staff immediately.
- Intoxicated or otherwise impaired skaters/players are not allowed on the ice and will be removed.
- Helmets are required for all hockey programs and recommended for skating programs.
- Anyone who repeatedly disobeys rules or instructions from staff may be asked to leave and may lose the right to participate in future events. No refunds will be given if this happens.

Public Skating Rules

- Skate in control and with the flow of skaters. Skaters in front of you have the right of way.
- Look for oncoming skaters before entering the ice. Don't stop where you obstruct others or block exits.
- Don't sit or lay on the ice. If you fall, get up quickly. Please alert staff immediately if you or someone else is injured.
- Racing, weaving in and out skaters, playing tag, sliding, diving, or tossing items is prohibited.
- Don't skate in groups or create chains/trains of people.
- Don't sit or lean on dasher boards or chip at ice with skate blades.
- Don't carry children on the ice. Child's feet must be touching the ice.
- Don't carry large purses or backpacks.
- Hockey sticks or pucks are not allowed.
- Skate aids (walkers) are only allowed during specified sessions. Anyone using skate aids inappropriately will have them taken away.
- No food or drinks on the ice or the players' benches.
- Skates are required on the ice. **No one in shoes is allowed on the ice.**
- Keep skates on rubber areas of rink. Don't walk on concrete areas or the bleachers.
- Figure skaters may use center ice for spins unless crowd size poses a safety issue. Jumping, raised leg maneuvers and routines are not allowed.
- Skating with headphones or earbuds in both ears is not allowed.

Stick & Puck Rules

- Helmets and gloves are required.
- No scrimmaging, practices or behavior that interferes with others.
- Be aware of other players, especially when shooting or retrieving pucks.
- Do not shoot at a goalie when his/her back is turned or at the glass.
- Only regulation-weight pucks (black or blue) are allowed.

Pick-Up Hockey Rules

- Full gear is required – helmet, gloves, elbow pads, and shin pads.
- Players must have a white and dark jersey. No grey or yellow.
- No checking is allowed.

Private Lessons During Public Programs

- Group lessons with more than two students are not permitted during any public program.
- Lessons during weekend Family Skate sessions must be for beginner skaters only and cannot include any sort of figure skating spins, jumps or routines.
- Coaches and skaters must abide by session age/skill parameters – e.g., no one under 55 during Senior Skates or adults without young children during Parent/Tot Skate.
- Coaches must accommodate and respect all skaters on the ice. Lessons may not block areas from other participants. Skaters not in a lesson have the right of way.
- Coaches may not use training aids such as cones, dividers, etc. during public sessions.

Locker Rooms

- Teams/players must use assigned locker rooms, which are displayed on the televisions in the lobby and near skate shop.
- Locker rooms are assigned, but unsupervised, during public hockey programs. Please be cognizant of all genders and ages when using. Locker rooms are not available during public skating programs.
- Cell phone/camera use is prohibited in locker rooms.
- Music must be played at a reasonable sound level to not disrupt other events.
- Players are expected to keep locker rooms clean and use trash/recycling bins provided.

Lost and Found

- Lost items (hats, gloves, shirts, etc.) are placed in the blue lost and found bin located near the skate shop. Items are retained for one month.
- Items of value (phones, wallets, hockey sticks, etc.) are stored in the skate shop for one month.
- Water bottles and other frequently left items are not retained.