



Glacier Ice Rink Operating Policies and Procedures

Updated July 1, 2020

To ensure the safety of our patrons and staff while we resume operations, Glacier Ice Rink will temporarily open in July with limited programming and public health precautions in place. Here are the general protocols to expect while enjoying Glacier Ice Rink activities this summer:

General Practices

- The rink will operate July 6 through 26. The facility will be open limited hours, which are generally 9 am to 10 pm weekdays, 9 am to 9 pm Saturday and 12 to 9 pm Sunday. These hours are subject to change.
- To comply with the Missoula City-County Health Department's phase two "places of assembly" requirements, **no more than 50 people are allowed in the building at one time**, including on-ice participants, spectators, and staff. Staff will be positioned at the front door to count entrants and conduct pre-entry health assessments during public programs.
- Anyone showing COVID-19 symptoms may not enter the facility. Symptoms include fever, shortness of breath, chills, cough, sore throat, unexplained muscle pain, vomiting, diarrhea, and loss of taste or smell.
- Private ice rentals are available for \$185 per hour. Renters must have contact information for all participants and limit the number of total participants and spectators to maintain the 50-person limit. Renter is responsible for conducting health assessments of participants and assumes responsibility for enforcing rink policies among participants.
- Depending on numbers, participants under 18 may have one parent or guardian and one sibling in attendance, while participants over 18 may not bring guests into the building. Children not participating in on-ice programs must remain with their parent or guardian.
- If the number of participants and spectators reaches the 50-person limit, staff will not allow additional people into the building. Participants are asked to immediately leave the building after their session.
- Patrons are asked to practice physical distancing and maintain a six-foot distance from others while in the lobby areas. Designated seating areas in the bleachers will be indicated.
- Floor markings, stanchions and directional signage will be in place to maintain appropriate physical distancing among patrons while in the facility.
- Certain areas of the building will be closed to minimize cleaning and maintain physical distancing among patrons.
- Doors in and out of the building will be designated for entry or exit.
- Events are scheduled with 30 minutes between programs to allow time for staff to cut the ice and wipe down benches and locker rooms between uses.

- The drinking fountain will be closed but the touchless water bottle filler will be operational.
- Staff will disinfect high-touch areas every two hours with EPA-registered disinfectant. Hand sanitizer stations will be placed throughout facility.
- The lost and found area is closed. Any items left behind, except valuables, will be immediately discarded.
- Staff will wear face coverings and gloves while working in public areas. Participants and spectators are not required to wear face coverings while in off-ice areas but are strongly encouraged to do so unless appropriate physical distancing can be maintained.
- Health assessments, including temperature checks, will be conducted on all staff prior to their shift. Any staff showing COVID-19 symptoms will not be allowed to work.
- If Glacier Ice Rink cancels or reschedules programs, participants will receive a full refund of their registration fee.

Locker Rooms

- To allow for better ventilation, the open-air locker rooms will be in use. All other locker rooms will remain locked unless additional space is needed. Locker room showers are not operational.
- Locker room capacity is limited to seven people to allow for physical distancing. Due to this limited seating, participants are encouraged to dress at home and put on skates in the lobby. Additional lobby or outside seating areas will be available.
- Participants may arrive and enter locker rooms 15 minutes prior to session and must vacate the building 15 minutes after session. Locker room benches will be marked to indicate seating areas.
- Staff will disinfect locker room benches between use. Staff members will use the appropriate Personal Protective Equipment (PPE) during cleaning. Locker rooms will be cleaned and disinfected at the end of each day with viral disinfectant.

Rest Rooms

- Bathroom doors will be propped open and some stalls and sinks will be closed to allow for physical distancing. The family bathroom will be closed.
- Staff will disinfect high-touch areas and stock soap/toilet paper every two hours. The bathrooms will be disinfected each night.

Concessions

- The concession stand will be closed, and vending machines will be unplugged.
- The concession seating area will be closed, and no birthday parties will be scheduled.
- No outside food and beverages (besides water) are allowed in the facility.

Skate Shop

- The skate shop will open during public programs only.
- Skates may be dropped off for sharpening and will be sharpened as staff availability allows. If sharpening is needed by a specific time, patrons are encouraged to use Hockeywolf for this service.

- The skate shop will not loan out helmets, hockey equipment or pucks. A limited number of pucks will be provided for pick-up hockey and rentals, upon request. Renters are encouraged to bring their own pucks.

Benches

- No spitting on the bench and no sharing of water bottles. Participants (especially children) should have their own water bottle with names clearly written on the bottle to avoid sharing of water bottles or mistaken use of similar-style water bottles.
- No one may walk behind the benches or use the scoreboard/sound system. If assistance is needed, please have a staff member access the area.

Public Programs

- All public program sessions will be an hour in length, and participation is capped. Due to higher operating costs, July admission fees are as follows:

Stick and Puck: Limited to 25 players per session. Cost is \$5 per person.

Pick-Up Hockey: Limited to 20 players for regular pick-up sessions and 24 players for 3 v 3 sessions. Cost is \$10 per person.

Open Figure Skate: Limited to 20 skaters per session. Cost is \$10 per person.

Public Skate: Limited to 25 skaters per session. Cost is \$5 per person, with or without rental skates.

- Season passes and punch cards are not accepted for July programs.
- Online pre-registration and payment is required for all public programs. Registration will open one week prior and close 30 minutes before the session. Cancellations within one hour of program or no shows will not receive refunds.
- Walk-up registrations may be accepted within 15 minutes of the program start time if there is available space. Credit card payment is preferred for walk-up registration. Receipt signatures will not be required.
- All participants must check in at front desk upon arrival and submit to health assessment, including possible temperature check. If participants exhibit any COVID-19 symptoms, they are not allowed in the building and will receive a refund of fees.
- All participants are required to sign a waiver, whether through online registration or walk-up.
- Rental skates are available for public skating sessions only. Inside and outside of skates will be thoroughly sprayed with disinfectant after each use. Staff will wear gloves while handling rental skates.
- Participants are asked to maintain a minimum six-foot distance from others while in lobby and waiting to enter/exit the ice.

These policies may change at any time based on guidelines from the State or health department. Glacier Ice Rink has the right to remove or ban anyone from the building who is not following the stated protocols and therefore, may endanger the health and safety of other patrons.